Line Logger HDD Line Recorder

Hard Disk Drive Storage

Fully Standalone

World's first HD touch screen embedded voice recorder.
Record and playback on the device or any PC – anywhere.

Expandable Capacity

4 slots for line interface cards, which allows users to make it an 8, 16, 24, or 32 port recorder.

Networking Feature

Connect to the internet or intranet via RJ45 connection. Users can access to the recorders by PC locally or remotely.

Call Detail Recording

Records the detail of each call, including call direction, time/date, duration, CID, trunk number and extension number.
(if using SMDR integration)

High Capacity Hard Disk Drive

Comes with a removable 1TB HDD, and capable of storing 70,000 hours of conversation. (for 16 channel model, 5 hours per day, 5 days per week, it can record for more than 3 years of calls)

Centralized Management

The Call Management Software is capable of managing both Line Logger SD and HDD recorders centrally. The admin can easily access any device with this software. The recording data can also be backed up on one single server.

E-mail Notification

Users can define the events which to be notified by email automatically, e.g. daily statistic report to the manager.

Key Features

- Stores 70,000 hours of phone calls on 1TB Hard Disk Drive

- Rack Mountable

- Easy-to-use touch screen controls

- Playback recordings from the device or from a PC

- Live Call Monitor

- Search by Caller ID or Number Dialed

- SMDR Integration allows for search by extension

- Start/Stop Recording Using DTMF Controls

- Alerts managers if specific numbers are called in or out

- Track unanswered calls, ring times and line status

- Power Status & device tampering reporting

- Upgrade system firmware remotely

Optional yearly Software Assurance Plan is **recommended** to extend the manufacturer's hardware warranty coverage, and to receive software upgrades as they become available.

Reporting

Call Manager software generates various kinds of statistical chart reports. These help the supervisor to monitor the efficiency of the telephone system .

Warning Announcement (Optional)

When the agent answers the call, CT Plus can playback a pre-recorded greeting to announce this call will be recorded.

System Failure Alarm

When a technical issue causes the system to be unable to record, an audio alert is generated.

Networking Feature

Connect to the internet or intranet via RJ45 connection. Users can access the recorders by PC locally or remotely.

Multi Recording Interface

Recording interface includes PSTN trunk, analog extension of PBX, radio channels, microphone, or phone handset. All interfaces can be mixed on one single device.

Live Call Monitoring

Administrator can listen to live phone calls on the device or on the PC which runs the Call Management Software.

Auto Gain Control

The sophisticated circuit design perfectly balances the volume of both local and remote sides of the call.

Other Features

• 19" rack mount size

• 5" HD touch screen

• Built-in speaker

• 2 earphone jacks

• Low power consumption, low heat

• Ethernet port

• Firmware remote upgrade

• Firmware upgrade by USB Flash

• Password protection

• Line status indication

• Line voltage sensor range adjustable

• Unanswered call counter

• Daily recording schedule programmable

• Multi account, multi authorization

• Call detail records can be exported

• Send recording file via email

• HDD free space indication

• Caller ID pop up on PC

• System log

• Compatible with PBX's SMDR

• Import phone book from Outlook

• Backup automatically or manually

• Comments can be added

• Multi language user interface

• Backup battery connector